

## Farrington's Café Booking Terms & Conditions 2025

### 1. General

- 1.1. By making an online booking or booking request at Farrington's Café, you agree to abide by these terms and conditions
- 1.2. Bookings are subject to availability and confirmation by Farrington's Café.
- 1.3. Farrington's Café reserves the right to refuse, modify or cancel reservations at its discretion.

### 2. Reservation process

- 2.1. Customers must provide accurate contact details when booking.
- 2.2. If the booking is not confirmed immediately and confirmation email received, a confirmation email will be sent once the reservation has been accepted by Farrington's Café.
- 2.3. Customers must notify Farrington's Café of any changes or cancellations at least 48 hours before the booking time.

### 3. Deposits and special occasion bookings

- 3.1. A deposit may be required for bookings on special occasions (i.e. Mother's Day, Father's Day, Easter Day).
- 3.2. The deposit amount and payment instructions will be communicated at the time of booking.
- 3.3. Bookings will remain provisional until the required deposit has been paid.
- 3.4. Failure to pay the requested deposit within the specified time may result in cancellation of the reservation.
- 3.5. Deposits are non-refundable if cancellations occur within 48 hours of the booking.

### 4. Group bookings

- 4.1. Bookings for groups of 15 or more guests will require a deposit and food pre-order to be made. Please refer to section (3) for deposit terms.
- 4.2. Food pre-orders must be submitted at least 48 hours in advance of the booking, along with any dietary requirements, including allergies/intolerances.
- 4.3. Any changes to the number of guests must be communicated in advance.

### 5. No-Show and late arrivals

- 5.1. Reservations will be held for a maximum of 15 minutes past the booked time.
- 5.2. In case of no-shows, the café reserves the right to retain any deposit paid.
- 5.3. Late arrivals may result in a reduced dining time.

### 6. Customer conduct

- 6.1. Customers are expected to behave respectfully towards staff and other patrons.
- 6.2. The café reserves the right to refuse service to any individual engaging in disruptive or inappropriate behaviour.

### 7. Liability

- 7.1. The café is not responsible for personal belongings lost or damaged on the premises.
- 7.2. The café reserves the right to modify these terms and conditions without prior notice.

### 8. Contact information

For any queries or modifications to your booking, please contact us at [cafe@farringtons.co.uk](mailto:cafe@farringtons.co.uk)

